

Report to: Performance Scrutiny

Date of Meeting: Thursday 15 March 2018

Lead Member/Officer: Lead Member for Finance & Performance/
Head of Business Improvement & Modernisation

Report Author: Strategic Planning Team Manager

Title: Performance Management of the Corporate Plan 2017-2022

1. What is the report about?

Performance Management of the Corporate Plan 2017-2022

2. What is the reason for making this report?

- 2.1 To ensure understanding of, and consensus for, the information that will be drawn upon to evaluate progress and performance against our corporate priorities, and to ensure members and officers in the council are aware of and endorse the governance framework for delivery of the Corporate Plan.

3. What are the Recommendations?

- 3.1 That Performance Scrutiny considers and comments on the content, endorsing the content covered by the Current State and Future State descriptions, and also the indicators and thresholds in the attached performance report (or otherwise agreeing amendments). This will then be presented to Cabinet Briefing (9 April).

4. Report details

- 4.1 The main report provides readers with a broad outline of the success criteria (Future State) for the Corporate Plan (which will be used to evaluate achievement against our objectives), along with a brief indication of elements that will be addressed in order to deliver against the success criteria (where currently known).
- 4.2 It also provides a baseline (Current State) to enable us to assess the progress made between the opening of this plan and its eventual closure. This section is supported by Appendix A, which contains detail on the specific indicators that will be used to monitor performance. Collectively they should enable us to evaluate achievement against the success criteria and the overall outcome both as we progress through the programme of work and when we come to evaluate our success at the programme's close.

- 4.3 Some of these indicators are new, so measurement has not yet happened and/or no baseline exists. Nevertheless the aspirational thresholds are included, so that readers are clear about Denbighshire's level of ambition.
- 4.4 Included within this Technical Report are the projects and initiatives that will comprise the initial phase (or 'tranche') of work in support of delivery against the priorities. A key first task is to scope out these projects to ensure alignment with overall priority objectives.
- 4.5 Section two describes how delivery of the Corporate Plan will be managed, namely via programme boards accountable to the Corporate Executive Team (CET) and Cabinet, and also open to Scrutiny.

5. How does the decision contribute to the Corporate Priorities?

This decision will endorse the performance management framework of the Corporate Plan, so future reports on our progress against corporate priorities will be provided within the context of what is agreed today. It is therefore important that Cabinet agrees that the collection of indicators is relevant, and associated thresholds are fair.

6. What will it cost and how will it affect other services?

There are no cost implications for this proposal.

7. What are the main conclusions of the Well-being Impact Assessment?

This report is for information and does not require a Well-being Impact Assessment.

8. What consultations have been carried out with Scrutiny and others?

Strategic Planning & Performance officers have worked with Heads of Services and officers from relevant services to agree a draft performance management framework for each priority, and to agree associated thresholds for performance.

This information will be presented to Cabinet Briefing on 9 April.

9. Chief Finance Officer Statement

This paper is for information only so a Finance Officer statement is not required.

10. What risks are there and is there anything we can do to reduce them?

There is a risk that the Performance Management Framework outlined does not enable us to record progress as effectively as we imagine it will. Therefore there will be opportunity to review its relevance during annual service planning exercises and also via Programme Board meetings, and make any necessary changes.

11. Power to make the Decision

- 11.1. Performance management and monitoring is a key element of the Wales Programme for Improvement, which is underpinned by the statutory requirements of the Local Government Act 1999 and the Local Government "Wales" Measure 2009.
- 11.2 Sections 7.3 and 7.4 of the Council's Constitution states that Performance Scrutiny Committee may review and scrutinise the performance of the Council and the achievement of its objectives.

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